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## Jennifer Stroble, MD, PhD Dermatologist Board Certified

Jane P Fischer, DNP, ARNP-BC Dermatology Nurse Practitioner Board Certified

## **Welcome to our Dermatology Practice!**

We would like to welcome you to our office and thank you for your confidence in selecting us to serve your dermatology needs. Our office is designed for your comfort and the entire staff is devoted to making your visit here as pleasant as possible.

Our office hours are **8:30am to 4:30pm**, Monday through Friday, with the exception of holidays. Dr. Stroble, our board certified dermatologist, or Dr. Fischer our doctoral educated board certified dermatology Nurse Practitioner, are available for emergencies after hours and on holidays through our answering service.

Your time and our time are valuable. If you are unable to make a scheduled appointment, please contact the office <u>at least 24 hours in advance</u> so that we may use that scheduled time for other patients. Also please be sure to <u>arrive 15 minutes before</u> your appointment to fill out the Dermatology Medical History sheet that is critical in guiding your skin care.

We like to offer all of our patients a comprehensive examination of your entire skin surface so that melanomas and asymptomatic skin cancers that kill young and old alike can be detected before it is too late. If you are being seen for a rash or another acute problem we can schedule your full skin check on a subsequent visit. When you leave our office, we want you to feel confident that your problem is being treated, your skin has been thoroughly examined, and that helpful suggestions for good general skin care have been shared.

If you have any questions about your visit or have a problem, please don't hesitate to call. Prescription refills are done during regular office hours within 48 hours of request. Questions related to medical problems are always brought to the attention of Dr. Stroble our physician and/or Dr. Fischer our Nurse Practitioner. You will be offered an appointment if the nature of the call is too complicated to be handled over the phone.

Please note that payment is due at the time of service. We accept Visa, MasterCard, Discover, AmEx, and Debit cards, as well as checks and cash.

We hope that this letter has given you insight into our practice. We are committed to providing the finest health care to our patients and encourage each patient to take an active role in their own healthcare management.

Sincerely,

The Dermatology Staff at First Physicians Group